

AOG: Aircraft On Ground

AWB: Air Waybill

BD: Business Development

C/U: Core Unit

COD: Cash On Delivery

CSM: Customer Service Manager

CSR: Customer Service Representative

DAP: Delivered At Place

DAT: Delivered At Terminal

DMC: Direct Maintenance Costs

D/N: Delivery Note

EMS: Emergency Medical Services

EXW: Ex Works

FCA: Free Carrier

FOD: Foreign Object Damage

FR: Field Representative

GSP: Global Support Package

HSE: Health Safety and Environment

MC: Maintenance Center

PE: Polyethylene

PFI: Pro Forma Invoice

PO: Purchase Order

SAFRANHE: Safran Helicopter Engines

SAR: Search and Rescue

SBH: Support By the Hour

SHP: Shaft Horsepower

SMS: Safety Management System

SUP: Suspected Unapproved Parts

TA: Technical Assistance

TASK: SafranHE Administrative Support Kit

TAT: Turnaround Time

TOOLS: Turbomeca Operator Online Support

VCI: Volatile Corrosion Inhibitors